

## Vivid and Vibrant colour output with excellent productivity

The imageRUNNER ADVANCE DX C3800i series delivers quality colour output and high productivity while keeping power consumption low. The series offers cloud connectivity to various storage, making it a valuable addition to the modern day working environment.



### WORKFLOW EFFICIENCY

- Intuitive touchscreen provides users with smartphone-like usability, making navigation a breeze.
- Industry leading Single-Pass document feeder option allows up to 270 ipm scanning, supports paper skew prevention and comes with advanced anti-dust/streak measures.
- My ADVANCE enables a unique, personal experience tailored to meet each user's workflow needs. Settings, such as display language, initial log-in screen, and accessibility options, can be synchronised across multiple devices for consistency.
- Canon's MEAP platform provides process optimisation, by integrating with a range of powerful document, capture and output management solutions.
- Scalable support for mobile where users can connect directly to the device with Direct Access Point. Capture, scan or print documents easily with the Canon Print Business app.
- Intelligent Recovery wakes device from sleep mode when user is approaching device via motion sensor technology.
- Various finishing functions such as Staple-on-Demand, ECO-Staple, saddle stitch, double/corner stapling and foldings are available as an option.

### COST MANAGEMENT

- The ability to apply print policies, monitor output, and restrict usage by user helps reduce unnecessary printing, resulting in lower total document cost.
- Seamless integration with output management solutions, such as uniFLOW or uniFLOW Online Express for detailed tracking, reporting and cost analysis.
- Quality and reliability, combined with remote diagnostics and assistance, can help reduce costs by minimising downtime and time spent by IT.
- Consistent user operation combined with remote and centralised fleet management can help simplify IT management of devices and entire fleets.

## QUALITY AND RELIABILITY

- V<sup>2</sup> (Vivid & Vibrant) imaging technology ensures high quality printouts that impress time after time.
- Supreme transferability of toner and stable reproduction of colours onto a wide range of media, even at large volumes.
- State-of-the-art imaging technologies and toner allow for consistently striking images with 1,200 dpi print resolution.
- Canon's device management tools give you a centralised point of control across your entire fleet, upgrade devices remotely, check device and consumables status and capture meter readings.
- Standard PCL and optional Adobe PostScript®3™ print driver allows seamless integration with enterprise applications.
- Remote diagnostics allow timely, accurate and effective resolution.
- Intuitive user maintenance videos and status notifications available to help achieve maximum uptime and keep supplies replenished.

## SUSTAINABILITY

- Fusing technologies and innovative sleep mode features help lower overall energy consumption.
- Minimise paper wastage by holding jobs at the device with Force Hold Print. Choose to preview your print jobs or even change print settings at the device to achieve the desired results at the first time of printing.
- Consumes as little as 0.8W in sleep mode.

## SECURITY

- Control who has access to the device with different authentication methods such as picture login, department ID, user authentication and card access.
- Ensure information privacy and security across your network with IPsec, port filtering capabilities, and SSL technology.
- Enhance document confidentiality with encrypted secure print, secure print, secure watermark, encrypted PDF and device signature PDF.
- System verification at startup and McAfee® Embedded Control ensures device security, protecting against malware and tampering of firmware.
- Integrate with third-party solutions for complete monitoring protection.

# MACHINE SPECIFICATION

## MAIN UNIT

**Type**  
A3 Colour Laser Multifunctional

**Core Function**  
Print, Copy, Scan, Send, Store and Optional Fax

**Processor**  
Canon Dual Custom Processor (Shared)

**Control Panel**  
10.1" TFT LCD WSVGA Colour Touch Panel

**Memory**  
RAM: Main CPU: 2GB  
Image Processing CPU: 1GB + 0.5GB

**Storage**  
Standard : (SSD) 256GB  
Optional : (SSD) 1TB

**Interface Connection**  
**Network** Standard : 1000Base-T/100Base-TX/10Base-T,  
Wireless LAN (IEEE 802.11 b/g/n)  
Optional : NFC, Bluetooth Low Energy  
**Others** Standard : USB 2.0 x1 (Host), USB 3.0 x1 (Host),  
USB 2.0 x1 (Device)  
Optional : Serial Interface, Copy Control  
Interface

**Paper Supply Capacity (A4, 80gsm)**  
Standard : 1,200 Sheets (2 x 550-sheet cassettes,  
1 x 100-sheet multi-purpose tray)  
Maximum : 2,300 Sheets (with Cassette Feeding Unit-AW1)

**Paper Output Capacity (A4, 80gsm)**  
Standard : 250 Sheets  
Maximum : 3,450 Sheets (with Staple Finisher-AE1/  
Booklet Finisher-AE1 and Copy Tray-T1)

**Finishing Capabilities**  
Standard : Collate, Group  
With options : Collate, Group, Offset, Staple, Saddle Stitch,  
Hole Punch, ECO-Staple, Staple-On-Demand  
\* Finishing capabilities vary depending on the options connected.

**Supported Media Types**  
**Multi-Purpose Tray:**  
Thin, Plain, Heavy\*, Recycled, Coated\*, Colour, Tracing,  
Bond, Transparency, Label, Pre-punched, Letterhead,  
Envelope  
\* SRA3 is unsupported for Coated (257-300gsm) and Heavy(257-300gsm)  
paper.

**Upper Cassette:**  
Thin, Plain, Heavy, Recycled, Colour, Bond, Transparency,  
Pre-punched, Letterhead, Envelope

**Lower Cassette:**  
Thin, Plain, Heavy, Recycled, Colour, Bond, Transparency,  
Pre-punched, Letterhead, Envelope\*  
\* Envelope Feeder Attachment A (standard) is required.

**Supported Media Sizes**  
**Multi-Purpose Tray:**  
Standard size : SRA3, A3, A4, A4R, A5, A5R, A6R, B4, B5,  
B5R, Foolscap, India legal, F4A  
Custom size : 98.4 x 139.7 mm to 320.0 x 457.2 mm  
Free size : 100.0 x 148.0 mm to 304.8 x 457.2 mm  
Envelopes : COM10 No.10, Monarch, ISO-C5, DL  
Envelope custom size: 98.0 x 98.0 mm to 320.0 x 457.2 mm  
**Upper Cassette:**  
Standard size : A4, A5, A5R, A6R, B5  
Custom Size : 105.0 x 148.0 mm to 297.0 x 215.9 mm  
Envelopes : ISO-C5  
**Lower Cassette:**  
Standard size : A3, A4, A4R, A5, A5R, A6R, B4, B5, B5R,  
Foolscap, India legal, F4A  
Custom Size : 105.0 x 148.0 mm to 304.8 x 457.2 mm  
Envelopes\* : COM10 No.10, Monarch, DL  
\* SRA3 is unsupported for Coated (257-300gsm) and Heavy(257-300gsm)  
paper.

**Supported Media Weights**  
Multi-Purpose Tray\* : 52 to 300 gsm  
Upper/Lower Cassettes : 52 to 256 gsm  
Duplex : 52 to 220 gsm  
\* SRA3 is unsupported for Coated (257-300gsm) and Heavy(257-300gsm)  
paper.  
**Warm-up Time**  
Quick Startup Mode : 4 seconds or less\*  
From Sleep Mode : 10 Seconds or Less  
From Power On : 10 Seconds or Less\*  
\* Time from device power-on to when the copy icon appears and is enabled to  
operate on the touch panel display.  
\* Time from device power-on, until copy ready (not print reservation)

**Dimensions (W x D x H)**  
With Platen Cover-Y3 : 565 x 692 x 788 mm  
With Single Pass DADF-C1 : 565 x 722 x 897 mm  
With DADF-BA1 : 565 x 719 x 891 mm

**Installation Space (W x D)**  
Basic: 978 x 1,119 mm (with Single Pass DADF-C1 + right  
cover open + Multi-purpose tray extension extended  
+ paper cassette open)  
978 x 1,116 mm (with DADF-BA1 + right cover open +  
Multi-purpose tray extension extended + paper  
cassette open)  
Fully Configured:  
1,651 x 1,119 mm (with Single Pass DADF-C1 +  
Staple Finisher-AE1/Booklet Finisher-AE1 +  
Copy Tray-T1 extension extended + paper cassette  
open)  
1,651 x 1,116 mm (with DADF-BA1 + Staple Finisher-  
AE1/Booklet Finisher-AE1 + Copy Tray-T1 extension  
extended + paper cassette open)

**Weight**  
With Platen Cover-Y3 : Approx. 72 kg\* including toner  
With DADF-BA1 : Approx. 79 kg\* including toner  
With Single Pass DADF-C1 : Approx. 85 kg\* including toner  
\* including NPG-67 Toner BK/C/M/Y

## Printing Specifications

**Print Speed (BW and CL, 1-sided)**  
iR-ADV DX C3835i up to 35ppm (A4/A5/A5R/A6R)  
up to 17ppm (A3) up to 23ppm (A4R)

iR-ADV DX C3830i up to 30ppm (A4/A5/A5R/A6R)  
up to 15ppm (A3) up to 20ppm (A4R)  
iR-ADV DX C3826i up to 26ppm (A4/A5/A5R/A6R)  
up to 15ppm (A3) up to 20ppm (A4R)  
iR-ADV DX C3822i up to 22ppm (A4/A5/A5R/A6R)  
up to 15ppm (A3) up to 20ppm (A4R)

**Print Resolution (dpi)**  
1200 x 600, 1,200 x 1,200 (half speed)

**Page Description Languages**  
Standard : UFR II, PCL6  
Option : Adobe® PostScript®3™

**Direct Print (RUI)**  
Supported file types: PDF, EPS, TIFF/JPEG, and XPS

**Printing from Mobile and Cloud Applications**  
AirPrint, Mopria, Canon PRINT Business, uniFLOW Online  
and Universal Print

**Fonts**  
PS fonts : 136 Roman  
PCL fonts : 93 Roman, 10 Bitmap fonts, 2 OCR fonts,  
Andalé Mono WT/J/K/S/T<sup>1</sup> (Japanese, Korean, Simplified  
and Traditional Chinese), Barcode fonts<sup>2</sup>  
\*1 Requires optional PCL International Font Set-A1  
\*2 Requires optional Barcode Printing Kit-D1

**Operating System**  
UFR II: Windows® 8.1/10/Server 2012/Server 2012 R2/  
Server 2016/Server 2019, MAC OS X (10.11 or later)  
PCL: Windows® 8.1/10/Server 2012/Server 2012 R2/  
Server 2016/Server 2019  
PS: Windows® 8.1/10/Server 2012/Server 2012 R2/  
Server 2016/Server 2019, MAC OS X (10.11 or later)  
PPD: Windows® 8.1/10, MAC OS X (10.11 or later)

## Copy Specifications

**Copy Speed (BW and CL, 1-sided)**  
iR-ADV DX C3835i up to 35ppm (A4/A5/A5R/A6R)  
up to 17ppm (A3) up to 23ppm (A4R)  
iR-ADV DX C3830i up to 30ppm (A4/A5/A5R/A6R)  
up to 15ppm (A3) up to 20ppm (A4R)  
iR-ADV DX C3826i up to 26ppm (A4/A5/A5R/A6R)  
up to 15ppm (A3) up to 20ppm (A4R)  
iR-ADV DX C3822i up to 22ppm (A4/A5/A5R/A6R)  
up to 15ppm (A3) up to 20ppm (A4R)

**First-Copy-Out Time (A4, BW/CL)**  
iR-ADV DX C3835i : Approx. 5.5/7.4 seconds or less  
iR-ADV DX C3830i/ : Approx. 6.1/8.4 seconds or less  
C3826i/C3822i

**Copy Resolution (dpi)** : 600 x 600  
**Multiple Copies** : Up to 999 copies  
**Copy Exposure** : Automatic or Manual (9 Levels)  
**Magnification** Variable zoom  
: 25% to 400% (1% Increments)  
Preset reduction/enlargement:  
25%, 50%, 61%, 70%, 81%, 86%,  
100% (1:1), 115%, 122%, 141%,  
200%, 400%

## Scan Specifications

### Type

Standard: Colour Flatbed Scan Unit  
Optional: Platen Cover-Y3, Single Pass DADF-C1\* or DADF-BA1 [2-sided to 2-sided (Automatic with DADF)]

\* Detect Feeder Multi Sheet Feed is supported.

### Document Feeder Paper Capacity (80gsm)

Single Pass DADF-C1 : up to 200 Sheets  
DADF-BA1 : up to 100 Sheets

### Acceptable originals and weights

Platen: Sheet, Book, and 3-Dimensional Objects

Document Feeder media weight:

Single Pass DADF-C1:

1-sided scanning: 38 to 220 gsm (BW, CL)

2-sided scanning: 38 to 220 gsm (BW, CL)

\*An acceptable weights of A6R or smaller is 50 to 220gsm.

DADF-BA1:

1-sided scanning: 38 to 128 gsm (BW), 64 to 128 gsm (CL)

2-sided scanning: 50 to 128 gsm (BW), 64 to 128 gsm (CL)

### Supported Media Sizes

Platen max. scanning size: up to 297.0 x 431.8 mm

Single Pass DADF-C1: A3, A4, A4R, A5, A5R, A6R, B4, B5, B5R, B6R,

Custom size: 69.9 x 139.7 mm to 304.8 x 431.8 mm

DADF-BA1: A3, A4, A4R, A5, A5R, B4, B5, B5R, B6,

Custom size: 139.7 x 128 mm to 297.0 x 431.8 mm

### Scan Speed (ipm, BW/CL, A4)

#### Single Pass DADF-C1:

1-sided Scanning: 135/135 (300 x 300 dpi, send),

80/80 (600 x 600 dpi, copy)

2-sided Scanning: 270/270 (300 x 300 dpi, send),

160/90 (600 x 600 dpi, copy)

#### DADF-BA1:

1-sided Scanning: 70/70 (300 x 300 dpi, send),

51/51 (600 x 600 dpi, copy)

2-sided Scanning: 35/35 (300 x 300 dpi, send),

25.5/25.5 (600 x 600 dpi, copy)

### Scan Resolution (dpi)

Scan for Copy: 600 x 600

Scan for Send: (Push) 600 x 600 (SMB/FTP/WebDAV/IFAX),

(Pull) 600 x 600

Scan for Fax: 600 x 600

### Pull Scan Specifications

Color Network ScanGear2. For both TWAIN and WIA

Supported OS: Windows® 8.1/10/Server 2012/

Server 2012 R2/Server 2016

## Send Specifications

### Destination

Standard : E-mail/Internet FAX (SMTP), SMB3.0, FTP, WebDAV, Mail Box

Optional : Super G3 FAX, IP Fax

### Address Book

LDAP (2,000)/Local (1,600)/One-touch (200)

### Send Resolution (dpi)

Push : up to 600 x 600

Pull : up to 600 x 600

### Communication Protocol

File : FTP (TCP/IP), SMB 3.0 (TCP/IP), WebDAV

E-mail/I-Fax : SMTP, POP3

### File Format

Standard : TIFF, JPEG, PDF (Compact, Searchable, Apply policy, Optimize for Web, PDF/A-1b, Trace & Smooth, Encrypted, Device Signature, User Signature), XPS (Compact, Searchable, Device Signature, User Signature), Office Open XML (PowerPoint, Word)

## Fax Specifications

### Maximum Number of Connection Lines 2

Modem Speed : Super G3 : 33.6 kbps  
G3 : 14.4 kbps

Compression Method : MH, MR, MMR, JBIG

Resolution (dpi) : 400x400 (Ultra Fine),  
200x400 (Super Fine),  
200x200 (Fine),  
200x100 (Normal)

### Sending/Receiving Size

Sending : A3, A4, A4R, A5<sup>1</sup>, A5R<sup>1</sup>, B4, B5<sup>2</sup>, B5R<sup>1</sup>

Receiving : A3, A4, A4R, A5R, B4, B5, B5R

\*1 Sent as A4 \*2 Sent as B4 short

FAX Memory : Up to 30,000 pages (2,000 jobs)

Speed Dials : Max. 200

Group Dials/Destinations : Max. 199 dials

Sequential Broadcast : Max. 256 addresses

Memory Backup : Yes

## Store Specifications

### Mail Box (Number supported)

100 User Inboxes, 1 Memory RX Inbox,  
50 Confidential Fax Inboxes  
Maximum 10,000 Pages (2,000 jobs) Stored

### Advanced Box

Communication Protocol: SMB or WebDAV  
Supported Client PC: Windows® 8.1/10  
Concurrent Connections (Max.): SMB: 64, WebDAV: 3

### Advanced Box available disc space

Approx. 16GB (Standard)  
Approx. 480GB (with option)

## Security Specifications

### Authentication and Access Control

**User Authentication** (Picture Login, Picture and PIN Login, Card Login, Username and Password Login, Function Level Login, Mobile Login),

**Department ID Authentication** (Department ID and PIN Login, Function Level Login),

**uniFLOW Online Express** (PIN Login, Picture Login, Picture and PIN Login, Card Login, Card and PIN Login, Username and Password Login, Department ID and PIN Login, Function Level Login),

**Access Management System** (Access Control)

### Document Security

**Print Security** (Secure Print, Encrypted Secure Print, Forced Hold Printing, uniFLOW Secure Print<sup>1</sup>),

**Receive Data Security** (Confidential Fax Inbox Forwarding Received Documents Automatically),

**Scan Security** (Encrypted PDF, Device Signature PDF/XPS, User Signature PDF/XPS, Adobe LiveCycle® Rights Management ES2.5 Integration),

**BOX Security** (Mail Box Password Protected, Advanced Box Access Control),

**Send Data Security** (Setting for requesting password input per transmission, Restricted E-mail/File send functions, Confirming FAX number, Allow/Restrict Fax Driver Transmissions, Allow/Restrict Sending from History, S/MIME Support),

**Document Tracking** (Secure Watermark)

\*1 Requires uniFLOW Online/uniFLOW

### Network Security

TLS 1.3, IPsec, IEEE802.1X authentication, SNMP V3.0, Firewall Functionality (IP/MAC Address Filtering), Dual Network Support (Wired LAN/Wireless LAN, Wired LAN/Wired LAN), Disabling Unused Functions (Enabling/Disabling Protocols/Applications, Enabling/Disabling Remote UI, Enabling/Disabling USB Interface), Communication Line Separation (G3 FAX separation, USB Port, Scan and Send -Virus Concerns for E-mail Reception)

### Device Security

Protecting SSD Data [SSD Data Encryption (FIPS140-2 Validated), SSD Lock], Standard SSD Initialize, Trusted Platform Module (TPM), Job Log Conceal Function, Protecting MFP Software Integrity, Checking MFD Software Integrity (Verify System at Startup, Runtime Intrusion Detection), Common Criteria Certification (HCD-PP) (available at a later schedule)

### Device Management and Auditing

Administrator Password, Digital Certificate And Key Management, Audit Log, Cooperating with External Security Audit System (Security Information and Event Management), Image Data Logging, Security Policy Setting

## Environment Specifications

### Operating Environment

Temperature: 10 to 30 °C

Humidity: 20 to 80 % RH (Relative Humidity)

### Power Requirements

220-240V, 50/60Hz, 5A

### Power Consumption

Maximum: 1,500 W

Standby: Approx. 40.7 W<sup>\*1</sup>

Sleep mode: Approx. 0.8 W<sup>\*2</sup>

\*1 Reference value: measured one unit

\*2 0.8W sleep mode is not available in all circumstances due to certain settings.

## Consumables

Toner Cartridge : NPG-67 Toner BK/C/M/Y  
NPG-67L Toner C/M/Y

Toner Yield (Estimated Yield @5% Coverage)

NPG-67 Toner BK : 36,000 pages

NPG-67 Toner C/M/Y : 19,000 pages

NPG-67L Toner C/M/Y : 2,500 pages

## Software and Printer Management

### Tracking and reporting

Universal Login Manager (ULM)  
uniFLOW Online Express

### Remote Management Tools

iW Management Console  
eMaintenance  
Content Delivery System

### Scanning Software

Color Network ScanGear 2

### Optimisation Tools

Canon Driver Configuration Tool

### Platform

MEAP (Multifunctional Embedded Application Platform)

### Document Publishing

iW DESKTOP

## Paper Supply Options

### CASSETTE FEEDING UNIT-AW1

Paper Capacity : 550 sheets x 2 (1,100 sheets, 80 gsm)

Paper Type : Thin, Plain, Recycled, Colour, Heavy, Bond

Paper Size : A3, A4, A4R, A5, A5R, A6R, B4, B5, B5R, Foolsap, India legal, F4A

Custom size : 105.0 x 148.0 mm to 304.8 x 457.2 mm

Paper Weight : 52 to 256 gsm

Power Source : From the Main Unit

Dimensions : 565 x 635 x 248 mm (W x D x H)

Weight : Approx. 16.0 kg

## Hardware Accessories

### Card Readers

COPY CARD READER-F1

COPY CARD READER ATTACHMENT-B7

IC CARD READER BOX FOR NUMERIC KEYPAD-A1

### Others

UTILITY TRAY-B1

NUMERIC KEYPAD-A2

MEDIA ADJUSTMENT KIT-A1

## Security Options

### Data Security

1TB SSD-A1

MEMORY MIRRORING KIT-A1

250GB SSD-A1 (usage with Memory Mirroring Kit-A1)

## System and Controller Options

### Print Accessories

PCL INTERNATIONAL FONT SET-A1

PCL ASIAN FONT SET-A1

PS PRINTER KIT-BJ1

### Barcode Printing

BARCODE PRINTING KIT-D1

### System Accessories

SERIAL INTERFACE KIT-K3

COPY CONTROL INTERFACE KIT-A1

CONNECTION KIT-A3 FOR BLUETOOTH LE

NFC KIT-E2

### Fax Accessories

SUPER G3 FAX BOARD-BH1

SUPER G3 2ND LINE FAX BOARD-BH1

REMOTE FAX KIT-A1

IP FAX EXPANSION KIT-B1

## Other Options

### Accessibility Accessories

ADF ACCESS HANDLE-A1

VOICE GUIDANCE KIT-G1

VOICE OPERATION KIT-D1

### Staple Cartridge

STAPLE-P1

STAPLE CARTRIDGE-Y1

For full specifications, please refer to the specification table on your local Canon web site.

# MAIN CONFIGURATION OPTIONS



### BOOKLET FINISHER-AE1

- 2-tray, 3,250 -sheet capacity
- Corner and double stapling up to 50 sheets (80 gsm)
- Booklet-making up to 20 sheets and non-staple saddle folded capacity up to 3 sheets (A3/A4R)
- Supports ECO-Staple 8 sheets (80 gsm) and Staple-On-Demand 50 sheets (80 gsm)
- Supports optional external 2/3 and 2/F4 hole punchers (2/3H PUNCHER UNIT-A1 and 2/F4H PUNCHER UNIT-A1)



### STAPLE FINISHER-AE1

- 2-tray, 3,250 -sheet capacity
- Corner and double stapling up to 50 sheets (80 gsm)
- Supports ECO-Staple 8 sheets (80 gsm) and Staple-On-Demand 50 sheets (80 gsm)
- Supports optional external 2/3 and 2/F4 hole punchers (2/3H PUNCHER UNIT-A1 and 2/F4H PUNCHER UNIT-A1)



### INNER 2 WAY TRAY-M1

- Separates copies, prints and faxes
- Adds a second internal output tray



### INNER FINISHER - L1

- 2-tray, 545 -sheet capacity
- Corner and double stapling up to 50 sheets (80 gsm)
- Supports ECO-Staple 8 sheets (80 gsm) and Staple-On-Demand 40 sheets (80 gsm)



### PLATEN COVER-Y3

- Single document scanning



### DADF-BA1

- Multiple document scanning
- 100-sheet duplexing automatic document feeder
- Scans up to 70 ipm (1-sided, 300 dpi) and 35 ipm (2-sided, 300 dpi)

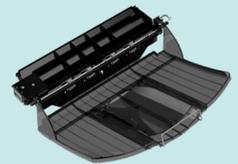


### SINGLE-PASS DADF-C1

- Multiple document scanning
- 200-sheet duplexing automatic document feeder
- Scans up to 135 ipm (1-sided, 300 dpi) and 270 ipm (2-sided, 300 dpi)



### UTILITY TRAY-B1



### COPY TRAY-T1



### CASSETTE FEEDING UNIT-AW1

- Supports up to A3
- Media weight 52 –256 gsm
- 2 x 550 sheets (80 gsm)

### METAL PEDESTAL C38

Raises the device, no additional media supply



V<sup>2</sup> COLOUR



Partner/Dealer Stamp

## SOUTH & SOUTHEAST ASIA REGIONAL HEADQUARTERS

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