

CANON DELIVERY SERVICE

For Camera, Lens And Equipment Repair



Delivery Service for Camera, Lens and Equipment Repair

Normal Service

Bangkok and Metropolitan Areas (Within 20 km. from the company's headquarters)

Receive the product back within **15** working days

300 Baht (Not included VAT)

- Customers must properly pack the product intended for repair in good condition, with shockproof materials.
- Customers can request for the delivery service on Monday-Friday from 8:30 am -3:00 pm.
- Any loss or damage to the product during shipping shall be compesated at the maximum of Baht 2,000 per time, as stipulated in shipping conditions of the outsourced delivery company.
- No refund for delivery fee in any case.
- Customer must indicate Model name as well as serial number of the product when requesting for this delivery service.
- No refund for delivery fee in case the damage cannot be fixed after repair.

Normal Service

Bangkok and Metropolitan Areas (Over 20 km. from the company's headquarters)

Receive the product back within **15** working days

500 Baht (Not included VAT)

- Customers must properly pack the product intended for repair in good condition, with shockproof materials.
- Customers can request for the delivery service on Monday-Friday from 8:30 am -3:00 pm.
- Any loss or damage to the product during shipping shall be compesated at the maximum of Baht 2,000 per time, as stipulated in shipping conditions of the outsourced delivery company.
- No refund for delivery fee in any case.
- Customer must indicate Model name as well as serial number of the product when requesting for this delivery service.
- No refund for delivery fee in case the damage cannot be fixed after repair.

Express Service!

Bangkok and Metropolitan Areas (Within 5 km. radius from the company's headquarters)

Receive the product back within **1** working day

500 Baht (Not included VAT)

- Customers must pack the products for repair in good condition, with shockproof materials.
- Customers must pay the delivery fee before using the delivery service.
- 1 business day advance notice is required.
- The product will be picked up before
 9:00 am on the service date
- After repair, the product will be returned within 18:00 pm on the same day
- Customers can request for this delivery service on Monday-Friday from 8:30-16:00 hrs.
- Any loss or damage to the product during delivery shall be compensated at the maximum of Baht 5,000 per parcel, as stipulated in delivery conditions of the delivery company
- · No refund for delivery fee in any case.
- Payment of repair service fee must be completed <u>before 12:00 pm</u> of the service date.
- Customer must indicate Model name as well as serial number of the product when requesting for this delivery service.

- All camera models *
- All kinds of damage
- · Limited to 4 items (Pieces) per time
- All camera models *
- All kinds of damage
- Limited to 4 items (Pieces) per time
- All camera models *
- Exterior cleaning
- Check function
- Focus Check/ Adjustment limited to 1 set (lens + camera) per service time. Lens adjustment is not included.
- Software update
- Limited to 4 items (Pieces) per time

*Except Cinema camera product

Contact Point

Line: @canonthailand Tel: 0 2344 9988

Payment method

Please ask our staff in Contact Point

^{*}In case customers do not pay the delivery and/ or service fee within the specified period, the Company shall reserve its right to return the repaired product to the customers not within the specified delivery time.