



- Customers must confirm to use the Express repair service immediately after being informed of the details of the repair job by Canon staff by phone.
- In regard to the Express repair service for which Canon has spare parts available, customers can reclaim their product back within the next 3 working days and the Express Service charge shall be waived, except for the case in which the cameras sustain severe damages ie. being dropped, falling into water, etc. and the extent of damages requires intensive testing.
- This promotion is not applicable to extra cleaning service ie. mold cleaning, rust cleaning, etc. inside the device.
- This promotion cannot be combined with other promotions.
- Canon Marketing (Thailand) Co., Ltd. will use personal information that customers provide (when filling in the form) for the purpose of notification, verification and identification under this promotion only. It will manage customers' personal information in compliance with the related law and Canon's relevant policies. Customers can view more details about Canon's Information Security policy at <https://th.canon/th/consumer/web/privacy>
- In the event of any dispute, the decision of Canon Marketing (Thailand) Co., Ltd. shall be deemed final.
- Canon Marketing (Thailand) Co., Ltd. reserves its right to amend or cancel this promotion, including other relevant details, without prior notice.