



**Canon is pleased to welcome long-weekend holidays with a special promotion during 1-31 October 2023 only at Canon Service Center, Sathorn Square Office Tower.**

- Free Express Checkup and Exterior Cleaning service for Canon products in warranty (Baht 531 will be charged for non-warranty products)
- Free Express Repair service (Normal fee Baht 535) subject to available spare parts, applicable to both in-warranty and out-of-warranty products.

**Camera & Lens Checking List:**

1. Computer connection, check error history, and various deterioration values
2. Check Shutter count
3. Wi-Fi system
4. View Finder
5. Battery connection
6. Hot Shoe
7. LCD monitor
8. Firmware update
9. Memory Card Slot
10. Auto Focus System
11. Cover Grip
12. Image Sensor plane
13. All buttons
14. Hot / Dead Pixel on image sensor
15. Zoom lens system
16. Anti-shake system (Image Stabilizer)
17. Exposure metering system
18. Image Sensor
19. Check the external condition of the lens
20. Camera Shutter speed

Conditions:

- This promotion is available for customers who use Express services at Canon Service Center at Sathorn Square Office Tower, 24<sup>th</sup> Floor only.
- This promotion is available for customers who purchase Canon cameras, lenses, and accessories under warranty only.
- Customers can enjoy this promotion every working day from Monday to Friday, except Saturday-Sunday, public holidays and other special holidays as announced by Canon.
- While there is no restriction to the number of Canon products eligible for this promotion per customer during the entire period, kindly take note of the terms and conditions of this promotion as specified below:
  - Free Express service shall be limited to only 2 items per service job per customer. Canon shall offer free Express service for not more than 40 service jobs in total per day, divided into two sessions per day:
    - Morning session, from 8:15am to 11:30am 20 service jobs
    - Afternoon session, from 13:00pm to 16:00pm 20 service jobs
  - Customers who wish to use free Express service for more than 2 items shall be required to split up their request for Express service, one limited to not more than 2 items only, which means that for the subsequent request (for the 3<sup>rd</sup>, 4<sup>th</sup> items and so on), customers will need to start a new queue all over again.
  - For this promotion, customers who drop off their product for Express service in the morning can reclaim their product back in the afternoon, while customers who drop off their product for in the afternoon can reclaim their product back in the next morning.
- This promotion is not applicable to any express repair service for which the required spare parts are not available.
- Customers must confirm to use the Express repair service immediately after being informed of the details of the repair job by Canon staff by phone.
- Regarding the Express repair service for which Canon has spare parts available, customers can reclaim their product back within the next 3 working days and the Express Service charge shall be waived, except for the case in which the cameras sustain severe damages i.e., being dropped, falling into water, etc. and the extent of damage requires intensive testing.
- This promotion is not applicable to extra cleaning service i.e., mold cleaning, rust cleaning, etc. inside the device.
- This promotion cannot be combined with other promotions.
- Canon Marketing (Thailand) Co., Ltd. will use personal information that customers provide (when filling in the form) for the purpose of notification, verification, and identification under this promotion only. It will manage customers' personal information in compliance with the related law and Canon's relevant policies. Customers can view more details about Canon's Information Security policy at <https://th.canon/th/consumer/web/privacy>.
- In the event of any dispute, the decision of Canon Marketing (Thailand) Co., Ltd. shall be deemed final.